

# Learn & Create Retreats - Terms & Conditions

## Retreat Details

Retreat Type	Bags for Beginners
Dates	Monday 23 <sup>rd</sup> - Wednesday 25 <sup>th</sup> March 2026
Venue	Railway Rooms, Ruthven Rd, Kingussie PH21 1EN

The cost of the retreat includes:

- Four sewing workshops, plus an optional welcome craft
- All materials, hardware & haberdashery required for all four workshops
- Accommodation at Railway Rooms
- Meals: Breakfast (Tues & Weds), Lunch (Tues & Weds) and Dinner (Mon)

**Check In:** 5pm on Monday 23<sup>rd</sup> March

**Check Out:** 5.30pm on Wednesday 25<sup>th</sup> March

We reserve the right to make changes to the programme, workshops, material choices and tutors due to tutor cancellations, changes made by pattern designers and suppliers or any other situations outside our control. We will do our best to make alternative arrangements but we do not accept responsibility for any costs incurred, including airfare & travel plans.

## Definitions

- **Learn & Create:** organiser/staff of the retreat
- **Retreat:** bag making retreat taking place Monday 23<sup>rd</sup> - Wednesday 25<sup>th</sup> March 2026
- **Participant:** Anyone taking part in the retreat activities
- **Non-Participant:** Anyone staying at the retreat venue but not taking part in the retreat activities
- **Guest:** Participant or Non-Participant
- **PAT:** Portable appliance testing, the examination of electrical appliances and equipment to ensure they are safe to use

## Guests

- All Guests must be 18 years old or older
- All Guests must be respectful and must not engage in offensive or illegal activities while attending the Retreat
- Learn & Create aims to be an all-inclusive space; welcome to anyone regardless of race, gender-identity, sexuality or disability. We want to ensure that our staff and guests at the Retreat are in an environment free of bullying, harassment, victimisation and unlawful discrimination
- Should a Guest behave inappropriately toward our staff or other Guests, we reserve the right to ask that Guest to leave the premises or suspend their activities if it is appropriate to do so, without any compensation.

## Booking

All initial bookings must be completed on the Learn & Create website (<https://www.learn-create.org.uk/retreats>). To secure your place you must:

- Complete the online booking
- Agree to the terms and conditions
- Pay the deposit

Once we receive your booking we will ask you to complete a detailed booking form where you can highlight any dietary needs, room preferences, workshop options and any other retreat specific questions. Please complete this & return it promptly so we can confirm your preferences.

## Payment

Payment	Amount (% Total Retreat Cost)	Date Due	Pay via
Deposit	£50%*	When Booking	Website
2nd	£25%	February 2026	Bank Transfer
3rd	£25%	March 2026	Bank Transfer

\* includes a £100 non-refundable deposit

We will send reminder emails letting you know about the upcoming payments. These must be made by bank transfer. Please use your order number as your reference (you can find this in your initial booking confirmation email)

**Please Note:**

- The cost of the retreat does not include travel to & from the retreat. Organisation and cost of travel is the sole responsibility of the guest.
- It is the Guests responsibility to ensure, at their discretion, that they have purchased comprehensive & appropriate travel & medical insurance for the full duration of the retreat.
- Guests accept full responsibility for completing the Booking Form form completely and correctly.  
We accept no liability or loss caused by incorrect information submitted to us.

# Cancellations

## ***Cancellation by Learn & Create***

In the unlikely event a retreat is cancelled by us a full refund will be given. Please see note on special circumstances

## ***Cancellation by Guest***

Time Period	Refund Amount
12+ weeks before retreat	100% of the original cost of the retreat, less the £100 non-refundable deposit, will be refunded
6-12 weeks before retreat	If the place can be reallocated 60% of the original cost of the retreat will be refunded.  If the place cannot be reallocated no refund will be given
0-6 weeks before retreat	If the place can be reallocated 40% of the original cost of the retreat will be refunded.  If the place cannot be reallocated no refund will be given

The above cancellation policy applies to all Guests. It is your responsibility to read and understand our cancellation policies.

Exceptions cannot be made for any reason (including weather, injury/illness, or personal emergencies). No refunds, apart from those listed above, will be given for failure to attend or failure to complete the retreat, or for arriving late or leaving early.

Refunds will be paid by Bank Transfer to the person named on the Booking Form.

Payments for partial refunds may not be paid until after the Retreat, to allow maximum time to reallocate the place. We will do our best to re-allocate spaces.

## ***Transfer of Booking***

We do not permit transfer from one guest to another, but if you are aware of someone who would like to take your place please email [lexy@learn-create.org.uk](mailto:lexy@learn-create.org.uk)

## ***Consequential Loss***

Apart from refunds described above, we will not take responsibility for consequential losses if any aspect of a retreat needs to be changed.

We will not reimburse guests for associated alternative travel or accommodation costs.

All retreat participants must make themselves aware of the terms & conditions & accept the risks associated with the course activities, each guest must be responsible for taking out the appropriate insurance policy for the full duration of the retreat.

You are responsible for ensuring that you have a valid passport and any necessary visas, as well as any necessary or required injections or other health requirements.

We accept no responsibility for travel tickets such as airfares and public transport. This is solely the guest's responsibility to organize and inform us only of an accurate arrival time in their own vehicle.

## **Health & Safety**

We will do all we can to ensure your well-being during the retreat but each Guest's personal health & safety is ultimately their own responsibility.

If while at the Retreat you spot anything that may compromise the safety and well-being of other guests, please report this immediately to a staff member. Any activities, trips or excursions outside the retreat location are taken at your own risk.

## **Medical Matters**

Please notify us in the detailed booking form of any medical conditions that might affect your stay, or that of other Guests at the retreat. Learn & Create is not responsible if a Guest omits this information and suffers any adverse effects during their stay. We reserve the right to refuse a booking if we feel that we cannot reasonably cater for a Guest's medical condition and/or requirements.

Please note - there is one wheelchair accessible room at the venue & all but four bedrooms are located on the ground floor. The workshop and kitchen areas are all wheelchair accessible

## **Workshop Sessions**

Workshop times will be set out in your retreat schedule - we will do our best to stick to these times but reserve the right to alter the schedule if need be (for example due to staff travel delays)

When workshops are not running all machines, equipment and projects must be removed from the main tables so that catering staff can set up for meals.

## **Materials**

Materials will be selected prior to the retreat and all decisions must be received approximately 8 weeks before the retreat dates

Although we may have some spare materials we may not be able to accommodate exchanges

## **Use of Equipment**

Equipment and tools (including sewing machines, Green Machine hand press, irons, cutting tools etc) will be provided by Learn & Create.

Guests are welcome to bring their own sewing machines. They are responsible for getting these PAT tested prior to the Retreat. This is a condition of our insurance & is non-negotiable. We will need to see that the sticker is present & in date before use.

Guests are also welcome to bring their own tools. They - and anyone they choose to share them with - are responsible for their safe use.

By agreeing to these terms & conditions you are confirming that you have basic knowledge of using these tools and if there is any feature, equipment or tool you are unfamiliar with you will ask our tutors for help.

Minor breakages such as broken/bent needles, pins, quilting clips will not incur any compensation.

Breakages to sewing machines, irons and equipment which result in repair or replacement will incur either full or part compensation

## **Property**

We expect all Guests to respect the property of the owners, staff and fellow Guests.

Learn & Create is not liable for damage to Guests property unless directly caused by neglect on their part. Learn & Create do not accept for any loss or damage to any personal property or vehicle belonging to the Guests during the services.

## **Media**

Learn & Create may take photographs or video during the retreat. This media may be used on our website, in promotional materials and advertisements (including print and digital).

Guests accept & agree that any photos or recordings may be used by Learn & Create at their absolute discretion

## **Law & Jurisdiction**

These terms & conditions shall be governed & construed in accordance with the law of Scotland

## **Privacy Policy**

We are committed to protecting & respecting your privacy. Your data will only be retained while it is necessary to provide you with details related to the retreat.

By booking your email address will be stored in our Retreat Mailing list which you can unsubscribe from at any time

## **Special Circumstances**

We are exempt from fulfilling our contractual obligations for causes that could not be anticipated and/or are beyond our control, including an act of God, act of man, act of government, and other impersonal events or occurrences.

That being said, we have integrity and will endeavour to provide you with the Retreat you signed up for. Whilst all reasonable efforts will be taken to ensure this, it may be necessary in some circumstances, eg extreme weather or environmental conditions, global health crisis that are outside of our control, to move the Retreat date.

## **Revision of Terms and Conditions**

We reserve the right to revise these terms and conditions before and during the Retreat. Any revisions will be shared with all guests that are booked onto the Retreat.